Introduction to the BPR Approach Assessment

The BPR Approach Assessment helps the BPR Practitioner determine if BPR is the correct approach to use for the proposed project. It employs a series of questions on a scale. These questions will provide a score which is then plotted on a chart to determine the suitable approach.

Instructions and descriptions are provided to help the reader understand each section’s purpose and how to complete it.

Template style conventions are as follows:

| Style | Convention |
| --- | --- |
| Normal text | Indicates placeholder text that can be used for any project |
| [Instructional text in brackets] | [Indicates text that is be replaced/edited/deleted by the user] |
| *Example text in italics* | *Indicates text that might be replaced/edited/deleted by the user* |

As you complete the template, please remember to delete all instructional text (including this section) and update the following items, as applicable:

* title page
* version history
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Update the document to a minor version (e.g., 1.1, 1.2) when minimal changes are made and a major version (e.g., 2.0, 3.0) when significant changes are made.

BPR Approach Assessment

[The BPR Approach Assessment provides a method for determining if BPR is an appropriate approach for the proposed project.

Two tables with assessment questions are included here. The first table contains four questions regarding the project’s expected magnitude of change. The second table contains five questions regarding the expected level of disruptiveness of technology used in the project.

The BPR Practitioner should follow the instructions below to complete each of the tables.

* Read each question.
* Circle 0, 1, 2, 3, or 4 to indicate a response to each question.
* Sum the total points for the first table (Magnitude of the Change).
* Sum the total points for the second table (Disruptiveness of the Technology).]

# Assessment Tables

|  | Strongly Disagree | Strongly Agree |
| --- | --- | --- |
|  | ◀ | ▶ |
| Magnitude of the Change |  |
| 1. The project will likely result in major changes to existing business processes.
 | 0 1 2 3 4 |
| 1. The changes are likely to affect the entire end-to-end business processes.
 | 0 1 2 3 4 |
| 1. The project will likely result in significant training for employees.
 | 0 1 2 3 4 |
| 1. The project will likely require significant performance improvement to succeed.
 | 0 1 2 3 4 |
| Total Points: |   |
|  |  |

|  |  |  |
| --- | --- | --- |
|  | Strongly Disagree | Strongly Agree |
|  | ◀ | ▶ |
| Disruptiveness of the Technology |  |
| 1. Technology will likely play a central role in achieving business changes.
 | 0 1 2 3 4 |
| 1. The project will likely involve technology that is new to the organization.
 | 0 1 2 3 4 |
| 1. The project will likely involve the replacement of a legacy system(s).
 | 0 1 2 3 4 |
| 1. The project will likely involve technology to automate or eliminate manual processes.
 | 0 1 2 3 4 |
| 1. The project will likely involve technology that will integrate disparate data.
 | 0 1 2 3 4 |
| Total Points: |  |

# BPR Approach Chart

[Below is the BPR Approach Chart, Figure 1, with point scales on the x and y axes. Match the two resulting numbers from the tables above to each scale below.]

**BPR Approach Chart**



**Figure 1**

­­­­­[Based on aligning the scores to the chart above, record the resultant approach.]

Resultant Approach: *Business Process Reengineering*